



C A F É

DISTINCT BY DESIGN

Owner's Manual





DISTINCT BY DESIGN™

Owner's Manual

Dishwashers

Models: CDT828 Series, CDT858 Series, CDT888 Series, CDP888 Series

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Write the model and serial numbers here:

Model # _____

Serial # _____

You can find them on a label on the tub wall just inside the door.

English • Français • Español

THANK YOU FOR MAKING CAFÉ A PART OF YOUR HOME.

We take pride in the craftsmanship, innovation and design that goes into every Café product, and we think you will too. Among other things, registration of your appliance ensures that we can deliver important product information and warranty details when you need them.

Register your Café appliance now online. Helpful websites are available in the Consumer Support section of this Owner's Manual. You may also mail in the pre-printed registration card included in the packing material.

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DISTINCT BY DESIGN™

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

▲WARNING For your safety, the information in this manual must be followed to minimize the risk of fire, explosion, electric shock, and to prevent property damage, personal injury, or death.

▲WARNING PROPER INSTALLATION AND MAINTENANCE

This dishwasher must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet with your dishwasher, you can receive one by visiting our Website at GEAppliances.com. In Canada, visit www.GEAppliances.ca.

- Connect the dishwasher/appliance to a grounded metal, permanent wiring system; or run an equipment-grounding conductor with the circuit conductors and connect to the equipment-grounding terminal or lead of the appliance.
- Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt whether the appliance is properly grounded.
- Detailed grounding instructions can be found in the "PREPARE ELECTRICAL WIRING" section of the Installation Instructions.
- Dispose of discarded appliances and shipping or packing material properly.
- Do not attempt to repair or replace any part of your dishwasher unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
- Use only cord kit WX09X70910 or hard-wire to building electrical. Failure to follow this instruction, could result in risk of fire and personal injury.
- To minimize the possibility of electric shock, disconnect this appliance from the power supply before attempting any maintenance.

NOTE: Turning the dishwasher off does not disconnect the appliance from the power supply. We recommend having a qualified technician service your appliance.

▲WARNING WHEN USING YOUR DISHWASHER, FOLLOW BASIC PRECAUTIONS, INCLUDING THE FOLLOWING:

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- Use only detergents or wetting agents recommended for use in a dishwasher and keep them out of reach of children. Using a detergent that is not specifically designed for dishwashers will cause the dishwasher to fill with suds.
- Locate sharp items so that they are not likely to damage the door seal.
- Load sharp knives with the handles up to reduce the risk of cut-type injuries.
- Do not wash plastic items unless marked dishwasher safe or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.
- Do not touch the heating element during or immediately after use.
- Do not operate your dishwasher unless all enclosure panels are properly in place.
- Do not tamper with controls.
- Do not abuse, sit on or stand on the door or dish rack of the dishwasher.
- To reduce the risk of injury, do not allow children to play with, on or inside this appliance at any time.
- Do not store or use combustible materials including gasoline or other flammable liquids or vapors in the vicinity of this or any other appliance.
- Small parts, such as rack clips and filter retaining posts, can be a choke hazard to small children if removed from the dishwasher. Keep out of reach of small children.

Proper Disposal of your Appliance

- Dispose of or recycle your appliance in accordance with Federal and Local Regulations. Contact your local authorities for the environmentally safe disposal or recycling of your appliance.
- Consider recycling options for your appliance packaging material.

READ AND SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

▲WARNING WATER HEATER SAFETY

Under certain conditions, hydrogen gas may be produced in a water heater that has not been used for two or more weeks. **HYDROGEN GAS IS EXPLOSIVE.**

If the hot water has not been used for two or more weeks, prevent the possibility of damage or injury by turning on all hot water faucets and allowing them to run for several minutes. Do this before using any electrical appliance connected to the hot water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke, use an open flame, or use the appliance during this process.

▲WARNING RISK OF CHILD ENTRAPMENT

PROPER DISPOSAL OF THE DISHWASHER

Junked or abandoned dishwashers are dangerous...even if they will sit for "just a few days." If you are getting rid of your dishwasher, please follow the instructions below to help prevent accidents.

- Do not allow children to play with, on, or inside this or any discarded appliance.
- Take off the door of the washing compartment.

▲CAUTION TO PREVENT MINOR INJURY AND PROPERTY DAMAGE

- During or after wash cycle, contents may be hot to the touch. Use care before handling.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play around the dishwasher when closing the door, closing the middle rack, or while vertically adjusting the middle rack due to the possibility of small fingers being pinched.
- Non-Dishware Items: Do not wash items such as electronic air cleaner filters, furnace filters and paint brushes in your dishwasher. Damage to the dishwasher and discoloration or staining of the dishwasher may result.
- Load light-weight, plastic items so they do not become dislodged and drop to the bottom of the dishwasher—they might come into contact with the heating element and be damaged.

ELECTRICAL REQUIREMENTS

Be sure that the electrical connection and wire size are adequate and in conformance with the National Electric Code, ANSI/NFPA 70 – latest edition, and all local codes and ordinances.

This appliance must have:

- 120V, 60Hz, AC-only, 15-ampere or 20-ampere, fused electrical supply.
- Wiring must be 2 wire with ground and rated for 75°C (167°F).

- If the electrical supply does not meet the above requirements, call a licensed electrician before proceeding.

It is recommended to have:

- A circuit breaker or time-delay fuse.
- A properly grounded individual branch circuit.

▲NOTICE

- If your dishwasher is connected to a wall switch, ensure that the switch is on prior to use.
- If you choose to turn the wall switch off between wash cycles, allow 5-10 seconds after turning the switch on before touching **Start** to allow the control to initialize.
- Use only powder, **Cascade® Platinum™ ActionPacs™** or **Finish® Quantum® Automatic Dishwashing Detergent**, liquid detergents or rinse agents recommended for use in a dishwasher and keep them out of the reach of children. **Cascade® Platinum™ ActionPacs™** or **Finish® Quantum® Automatic Dishwashing Detergent**, and **Cascade® Platinum™ Power Dry™ Rinse Aid** or **Finish® Jet-Dry® Rinse Aid** rinse agents have been approved for use in all Café dishwashers.

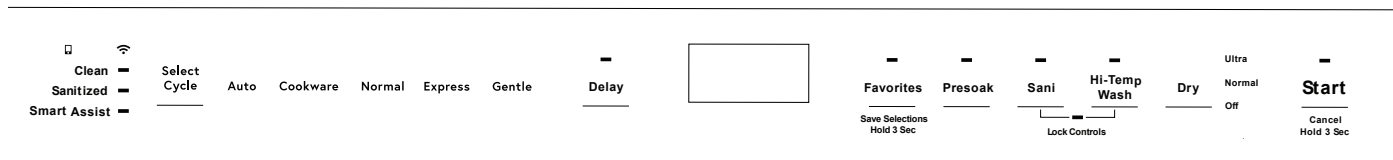
READ AND SAVE THESE INSTRUCTIONS

Getting started

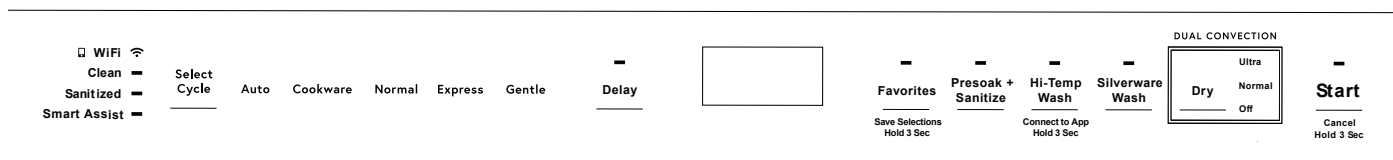
Features and appearance will vary throughout this manual

NOTE: On the control panel, words that are underlined are pads and words that are not underlined are features.

CDT828 Series



CDT858, CDT888, CDP888 Series



Leak Protection (on some models)

If a leak is detected, the dishwasher will drain and the cycle will stop. The display will show “LEAK DETECTED”. Contact Café for service.

- 1 Load Dishwasher**
 For best dishwashing results, follow the loading guidelines found in the **Loading** section. No pre-rinsing of normal food soil is required. Scrape off hard soils, including bones, toothpicks, skins, and seeds. Remove leafy vegetables, meat trimmings, and excessive amounts of grease or oil.

- 2 Add Detergent**
 Add needed amount of detergent to the detergent dispenser. Use high quality detergents such as **Cascade® Platinum™ ActionPacs™** or **Finish® Quantum® Automatic Dishwashing Detergent**. See **Dispensers** section.

- 3 Add Rinse Agent**
 Add high quality rinse agents such as **Cascade® Platinum™ Power Dry™ Rinse Aid** or **Finish® Jet-Dry® Rinse Aid** to the rinse agent dispenser. See **Dispensers** section. **NOTE:** The use of rinse aid can further enhance the dishwasher’s drying performance.

Getting started

4 Select Cycle

Press the furthest most pad on the left (on some models) for the desired wash cycle. On some models, the light next to the furthest most pad on the left (on some models) will be on to indicate which wash cycle has been selected. On other models, pressing the **Select Cycle** pad will show various cycles in the display window. Press the pad until the desired cycle is shown.

NOTE: Actual cycle times vary based on soil level, water temperature, and options selected.

The cycle may be selected with the door in the open position. The cycle will not start until the **Start** pad is pushed and the door is closed within 4 seconds.

Auto	This cycle automatically senses the soil level and adjusts the wash cycle accordingly. *Time range: 1 hour 50 minutes - 2 hours 10 minutes.
Cookware	This cycle is meant for heavily soiled dishes, cookware, pots, or pans with dried-on or baked-on soils. Everyday dishes are safe to be used in this cycle. *Time: 2 hours 31 minutes.
Normal	This cycle is meant for daily, regular, or typical use to completely wash a full load of normally soiled dishes and is designed to conserve both water and energy. *Time range: 1 hour 15 minutes - 1 hour 50 minutes. NOTE: Normal was used to rate the energy efficiency of this dishwasher.
Gentle	This cycle is for light to medium soiled dishes. It is safe for china and crystal with no options selected. *Time: 55 minutes.
Express (on some models)	This cycle was designed to wash loosely soiled dishes in 1 hour. Heated dry will add 65-105 minutes. For better drying, select Dry or Ultra Dry . This will raise the final rinse temperature and extend the dry time. When the Clean light comes on, open the door, pull the racks out, and the dishes will “flash” dry in approximately five minutes.
Favorites (on some models)	Expand the use of your dishwasher by connecting it to WiFi and using the SmartHQ App to assign a cycle, from an expanded cycle list, to this button.

*Washing time only. Does not include drying time, Auto Hot Start, or options. **NOTE:** If the incoming water temperature is too low, the Auto Hot Start feature may add up to 11 minutes of additional time.

Getting Started

5 Select Options

The light by the selected pad will be lit to indicate which Option has been selected.

Normal Temp	This option is for normally soiled dishes, optimizes wash performance while conserving energy.
Hi-Temp Wash	This option increases the temperature to help clean heavily soiled dishes and will increase the cycle time by 20 to 50 minutes. Option may be turned On or Off during the wash cycle. This option will also improve dry performance on the Normal cycle.
Wash Presoak + Sanitize/ Sani	This option raises the water temperature in the final rinse to sanitize your dishware but may increase cycle time by 60 minutes. The cycle length will vary depending on the temperature of your inlet water. NOTE: This option is monitored for sanitization requirements. If the cycle is interrupted during or after the main wash portion or if the incoming water temperature is so low that adequate water heating cannot be achieved, the sanitizing conditions may not be met. In these cases, the Sanitized or Cycle Sanitized light will not illuminate at the end of the cycle. Utilizing this option will modify the cycle to meet the requirements of Section 6, of the NSF 184 Standard for soil removal and sanitization efficacy. NOTE: Certified residential dishwashers are not intended for licensed food establishments.
Dry	Off - Shuts off the drying option. Dishes air dry naturally and energy is saved. Open the dishwasher door to speed drying. On/Normal -Turns on the option for faster drying. This option may extend the time to your wash cycle up to 85 minutes. This option is not available with the Express cycle. Ultra - This option can be selected by pressing the Dry pad twice to illuminate the Ultra light. It will add additional time to your drying option, further enhancing the dishwasher's performance for difficult to dry items.
Silverware Wash (on some models)	This option increases the time that the wash jets are focused on your silverware, and may add up to 23 minutes to the cycle time. Use this to wash difficult to clean soils off of your silverware and kitchen utensils. See use recommendations in the Loading section.
Delay	Delays the start of a wash cycle up to 8 to 12 hours depending on model. Press Delay , to select the number of hours, then press Start one time and close door to begin countdown. The cycle will start once allotted time has expired.
Control Lock	You can lock the controls to prevent selections from being made. You can also lock the controls after you have started a cycle to prevent cycle changes. For example, children cannot accidentally start the dishwasher by pressing pads with this option selected. To LOCK the dishwasher control , on some models press and hold the Hi-Temp Wash and Sani pads, as indicated on the controls, for 3 seconds. The Controls Lock light will turn on to indicate the control is locked. If Lock Controls is not on the controls, you can lock the dishwasher through the SmartHQ app. To UNLOCK the dishwasher control , on some models press and hold the Hi-Temp Wash and Sani pads, as indicated on the controls, for 3 seconds. The Controls Lock light will turn off to indicate the control is unlocked. If Lock Controls is not on the controls, unlock the dishwasher using the SmartHQ App or press and hold the Start pad for 3 seconds.

Getting Started

6 Start Dishwasher

Start	Press the Start pad and close the door within 4 seconds to start the cycle or begin the Delay countdown. The wash cycle will begin shortly after closing the door. The display will turn off if the door remains open for two minutes. To activate the display, close and open the door or press any pad.
Interrupt or Pause	To interrupt or pause a dish cycle, slowly open the door. Opening the door will cause the wash cycle to pause. The dishwasher will beep every minute to remind you to close the door. To restart or resume the cycle, press Start , and close the door within 4 seconds.
Cancel	To cancel a wash cycle, press and hold the Start pad for 3 seconds and close door. The dishwasher will drain, emit a beep sound, and the wash cycle light will turn OFF.

7 Cycle Indicator Lights and Sounds

Sanitized	Displayed at end of the cycle when Presoak+Sanitize/Sani has been selected and dishwasher has met requirements for sanitization. See Presoak+Sani , for complete description. Closing door or pressing any pad will turn off light.
Clean	Displayed when a wash cycle is complete. The light stays ON as a reminder that the dishes are clean. The light will turn off when the door is opened.
Cycle Status (on some models)	The indicator light on the door front will change color to indicate the wash status. During the wash cycle, the indicator light will be amber. When the wash cycle is complete, the light will change to white.
Sounds	The dishwasher will emit a sound to indicate cycle completion, pad presses, and door ajar. To mute all sounds, press the Dry pad 5 times within 5 seconds. Repeat this process to turn sounds back on.
Mute	To turn the dishwasher control sounds ON/OFF, press the Dry pad 5 times within 5 seconds.
Sabbath/Door Wake Up Mode (on some models)	To turn this option ON/OFF, press and hold the Auto and Hi Temp Wash pads for 5 seconds, close the door and wait 3 minutes for the dishwasher to go into sleep mode. In the OFF mode, the control display, control sounds, and interior lights (on some models) will not respond to the door opening/closing. This mode can be used when observing certain religious holidays such as the Sabbath. To activate the control and interior lights (on some models), press any pad.
Smart Assist (on some models)	Connecting your dishwasher to SmartHQ will unlock enhanced capabilities and information for the Smart Assist feature to maintain optimal wash and dry performance. Smart Assist is designed to monitor your dishwasher's functionality and will help ensure optimal performance. See section Appliance Communication for instructions on how to connect.

Dispensers

Check the Water Temperature

The entering water should be at least 120°F (49°C) and not more than 150°F (66°C) for effective cleaning and to prevent dish damage. Check the water temperature with a candy or meat thermometer.

Turn on the hot water faucet nearest the dishwasher, place the thermometer in a glass and let the water run continuously into the glass until the temperature stops rising.

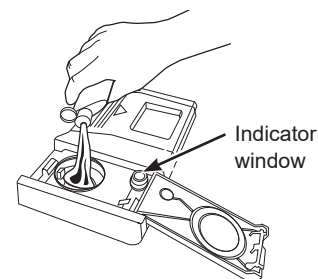
Use a Rinse Agent

High quality rinse agents such as **Cascade® Platinum™ Power Dry™ Rinse Aid** or **Finish® Jet-Dry® Rinse Aid** are designed for great drying action and to protect against spots and film build-up on your dishes, glasses, flatware, cookware, and plastic.

Filling the Rinse Agent Dispenser

The rinse agent dispenser holds 3.5 oz. (104 ml) of rinse agent. Under normal conditions, this will last approximately one month.

- 1 Make sure the dishwasher door is fully open.
- 2 Open the rinse agent dispenser door.
- 3 Slowly add rinse agent until the cup is full. You may need to pause several times to allow rinse aid to settle. **NOTE:** Indicator window does not light up.
- 4 Clean up any spilled rinse agent with a damp cloth to prevent foam from forming inside the dishwasher.
- 5 Close the rinse agent dispenser door.



Rinse Aid Setting

The amount of rinse agent released into the final wash can be adjusted. If water drops or hard water spots remain on dishes after the dry cycle, increase the setting.

To adjust the setting

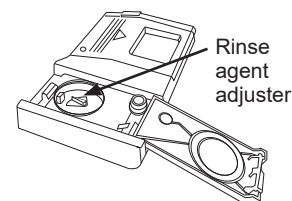
Open the Rinse Agent dispenser door; then turn the adjuster clockwise to increase the amount of rinse agent, counterclockwise to reduce the amount of rinse agent.



Clockwise to reduce water drops and hard water spots



Counterclockwise to reduce foaming

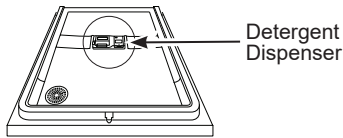


Dispensers

Detergent Dispenser

The detergent dispenser is located in the center of the dishwasher door. It has two compartments. The main wash compartment is found inside the detergent dispenser. To open, press the button on the side of the dispenser. The pre-wash compartment is on the lid of the detergent dispenser. Use the pre-wash compartment only when your water is extremely hard or when you have a heavy soiled load. The pre-wash compartment is not used when tablet or packet detergents are used.

NOTE: Do not block detergent dispenser with large or tall dishware.



You may use tablet, packet, powder, liquid or gel automatic dishwasher detergent. Make sure you use only detergents specifically labeled for use in automatic dishwashers. Never use liquid hand dish detergent in an automatic dishwasher. Sudsing and poor wash performance will result with the use of improper detergents.

Detergents should be stored in a dry location and in their original container to prevent loss of effectiveness. Place detergent in the cup just prior to starting the dishwasher and then close the cover. The cover will open during the wash cycle.

Filling the Detergent Dispenser

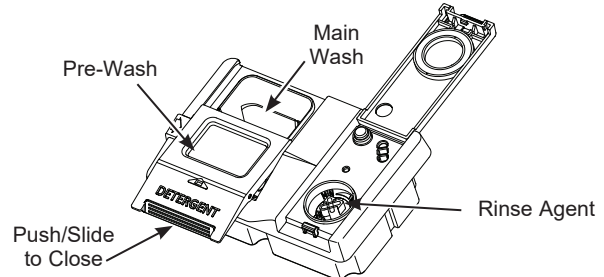
Café recommends using high quality detergent in tablet or packet form. Independent testing has shown this form of detergent is very effective in the dishwasher. **Cascade® Platinum™ ActionPacs™** or **Finish® Quantum® Powerball®** are examples of this type of detergent. However, some single dose detergents are not designed for shorter cycles. If you experience wash-out issues with these tablets or packets, follow the instructions below:

Rinsing cycles - DO NOT use detergents. (These cycles are designed for rinsing dishes only, not soil removal.)

Washing cycles less than 60 minutes (not including additional dry or wash options) - Put a tablet or packet into the pre-wash compartment of the detergent cup, or in the bottom of the dishwasher. (These cycles are designed to be shorter which could result in bad detergent wash-out if the detergent is placed in the main wash compartment of the detergent cup. Wash performance will be diminished as a result.)

Washing cycles 60 minutes or longer (not including additional dry or wash options) - Put a tablet or packet into the main wash compartment of the detergent cup and close the detergent cup cover. (These cycles are designed for tougher soils and will likely have more fills/drains than the shorter cycles. If the tablet or packet is placed in the pre-wash compartment or tossed in the bottom of the dishwasher, the detergent will be flushed down the drain in a very short period of time and will thus be wasted. Wash performance will be very poor as a result.)

If you choose to use detergent in powder, liquid or gel form, the amount of detergent you use will be determined by the hardness of your water, the temperature of your water, and the food soil load inside the dishwasher. Contact your water company to get information about the hardness of the water in your area. Water hardness is measured in grains per gallon. Use this information and the table above to determine the amount of detergent to use. You may purchase a hard water test strip from GE Appliances. Call 877-959-8688 and ask for part number **WD01X10295**. In Canada, call 800-661-1616.

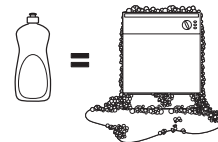


Use the table as a starting point and then adjust the amount of detergent you use. Use just enough to get good wash performance. Using just the right amount of detergent will provide great wash performance without wasting detergent or etching glassware.

Number of Grains/Gal.	Detergent Cup(s) to Fill
Less than 4	Fill cup to 1/3 full
4 to 8	Fill cup to 2/3 full
8 to 12	Fill cup completely full
Greater than 12	Fill both main wash cup and pre-wash cup

Using too much detergent with very soft and/or very hot water may cause a condition called etching on your glassware. Etching is a permanent cloudiness in your glassware. This condition is irreversible. However, using too little detergent will cause poor wash performance.

DO NOT USE HAND DISH DETERGENT



NOTE: Using a detergent that is not specifically designed for dishwashers will cause the dishwasher to fill with suds. During operation, these suds will spill out of the dishwasher vents, covering the kitchen floor and making the floor wet.

Because so many detergent containers look alike, store the dishwasher detergent in a separate space from all other cleaners. Show anyone who may use the dishwasher the correct detergent and where it is stored.

While there will be no lasting damage to the dishwasher, your dishes will not get clean using a dishwashing detergent that is not formulated for automatic dishwashers.

Appliance Communication

WiFi Connect (on some models) (for customers in the United States)

Your dishwasher is **GE Appliances WiFi Connect** capable. A WiFi communication card is built into the product allowing it to communicate with your smartphone for remote monitoring, control and notifications.

- 1) Use the QR code to download and access the SmartHQ App or visit **cafeappliances.com/connect**.
- 2) Follow the instructions in the App to connect your dishwasher.

Please visit **cafeappliances.com/connect** to connect your appliance, learn more about connected appliance features and learn what connected appliance app's will work with your smartphone.

In Canada, visit **cafeappliances.ca**.



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. *This device may not cause harmful interference, and*
2. *This device must accept any interference received, including interference that may cause undesired operation.*

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

 - *Reorient or relocate the receiving antenna.*
 - *Increase the separation between the equipment and receiver.*
 - *Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.*
 - *Consult the dealer or an experienced radio/television technician for help.*

Labelling: *Changes or modifications to this unit not expressly approved by the manufacturer could void the user's authority to operate the equipment.*

Loading

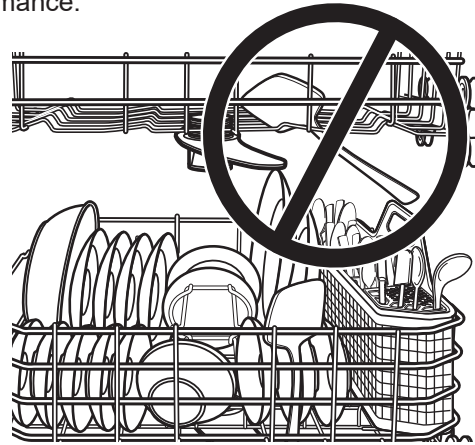
For best dishwashing results, follow these loading guidelines. Features and appearance of racks and CustomFit Baskets may vary from your model.

Middle Rack

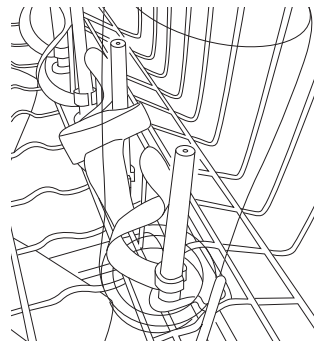
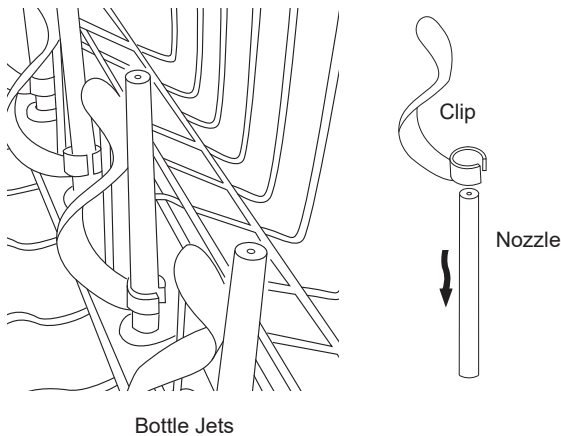
The middle rack is primarily for glasses, cups, and saucers. For best wash performance, tilt cup and glass openings toward the center of the rack. Other items such as pots, pans, and plates may be placed in the middle rack. This is also a secure place for dishwasher-safe plastic items. The middle rack can be used for odd sized utensils. Sauce pans, mixing bowls, and other similarly shaped items should be placed face down for best wash performance. Ensure small plastic items are secure so that they cannot fall on the heater at the bottom of the dishwasher, potentially damaging the item. Some models are equipped with a hidden heater, so dishwasher safe plastic items can be placed in the lower rack.

IMPORTANT: Ensure items in the middle rack do not interfere with the CustomFit Top Rack (on some models) when loading and unloading.

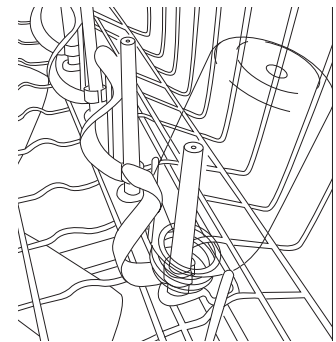
IMPORTANT: Ensure that items do not protrude through the bottom of the rack or CustomFit Basket where they will block the rotation of the middle spray arm. This could result in noise during operation and/or poor wash performance.



The **Bottle Jets** system (on some models) is the ideal location to position baby bottles, tall sports bottles, or other tall items with narrow openings. The **Bottle Jets** clips hold bottles with small openings in place so water jets are directed inside the bottles to clean hard to reach areas. Clips can be installed or removed by simply slipping the clip opening over the top of the nozzle.



Sports bottle held in place over a Bottle Jets clip

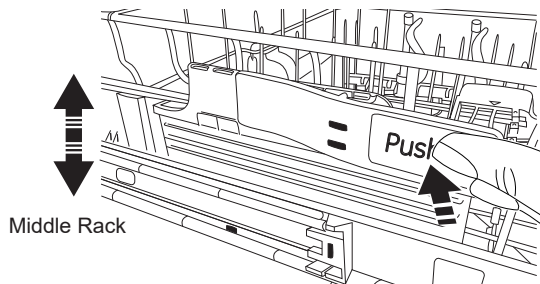


Baby bottle held in place under a Bottle Jets clip

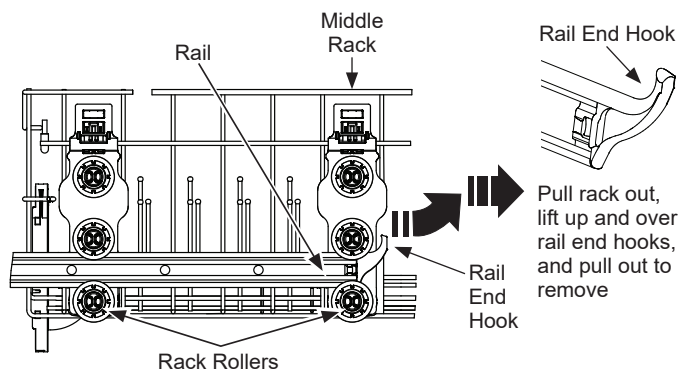
Loading

CAUTION A loaded middle rack may be heavier than anticipated. To prevent minor injury or damage to the contents, do not raise or lower the middle rack after the rack is loaded.

On some models, the middle rack allows 2" of adjustment up or down to accommodate larger items. The middle rack may be lowered by pushing the long flaps on each side of the rack. This will allow you to lower the rack. To raise the rack, lift up on the rack until the rack locks in place.

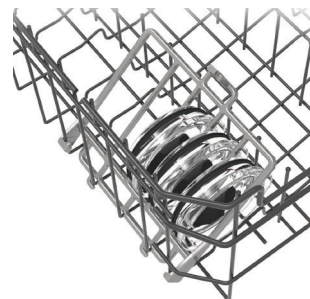


On some models, the middle rack may be adjusted to accommodate larger items. To adjust the middle rack, fully extend the middle rack and lift the front of the rack so that the rack roller wheels clear the end hooks on the front of the rails. Continue to pull the rack until the remaining rack roller wheels clear the end hook. Select the set of rollers on the side of the rack that provides the desired height, and reinstall the middle rack by aligning the rack roller wheels on the end hook and rack rails – Ensure that there are roller wheels above and below the rack rails. Failure to properly align the wheels onto the end hook and rails may result in the rack falling from the dishwasher.

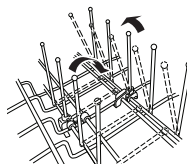


To add flexibility in loading, the CustomFit Lid Caddy (on some models) may be placed in the up or down position.

The CustomFit Lid Caddy is designed to secure difficult to fit items such as lids, blender blades, and/or small sauce/dip bowls.



The fold down tines (on some models) provide flexibility for extra-large and hard-to-fit items. The tine rows can be adjusted to a vertical or lay-down position.

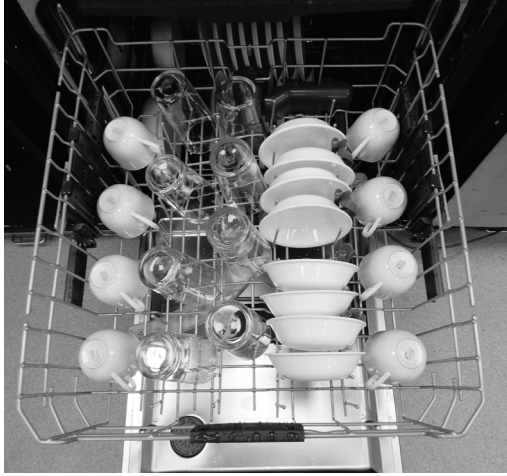


Loading

For best dishwashing results, follow these loading guidelines. Features and appearance of racks and CustomFit Baskets may vary from your model.

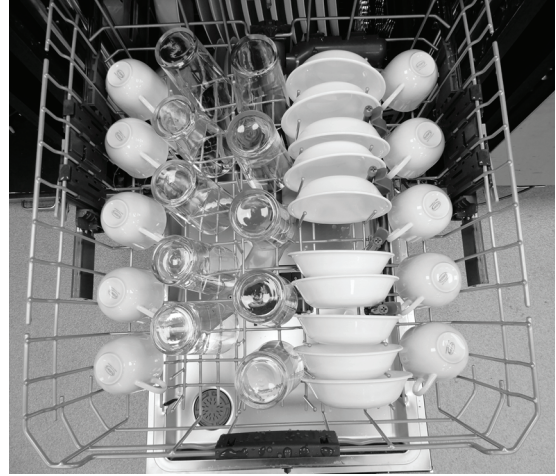
8 Place Settings - Middle Rack

Models - CDT828, CDT858, CDT888, CDP888 Series



10 Place Settings - Middle Rack

Model - CDT828, CDT858, CDT888, CDP888 Series



Loading

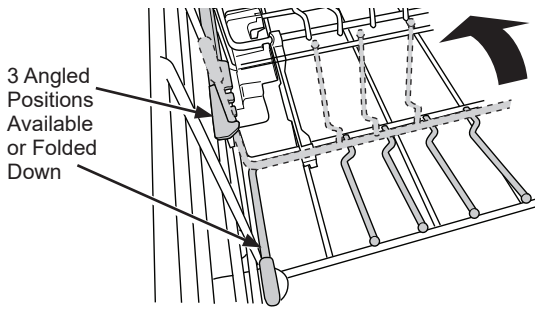
For best dishwashing results, follow these loading guidelines. Features and appearance of racks and CustomFit Baskets may vary from your model.

Lower Rack

The lower rack is best used for plates, saucers and cookware items. Large items, such as broiler pans and baking racks should be placed along the sides of the rack. If necessary, oversized glasses and mugs can be placed in the lower rack to maximize loading flexibility. Plates, saucers and similar items should be placed between the tines in the direction that allows the item to remain secure in the rack.

NOTE: Do not load large items in the lower rack where they may block the wash jets from rinsing out the detergent dispenser.

The lower rack **fold down tines** (on some models) can be adjusted to different upright angles or placed flat to provide flexibility for hard-to-fit or extra-large items.



The **reversible tine blocks** (on some models) are designed to allow greater flexibility in loading dishes. The direction of the tine blocks can be changed to match your preferred loading direction as shown in Figure A or Figure B:

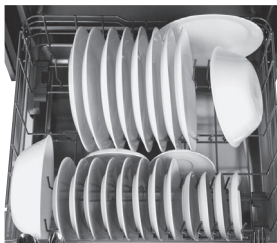


Figure A

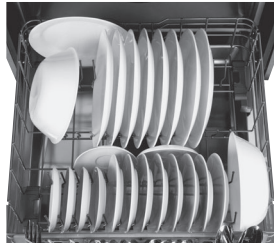
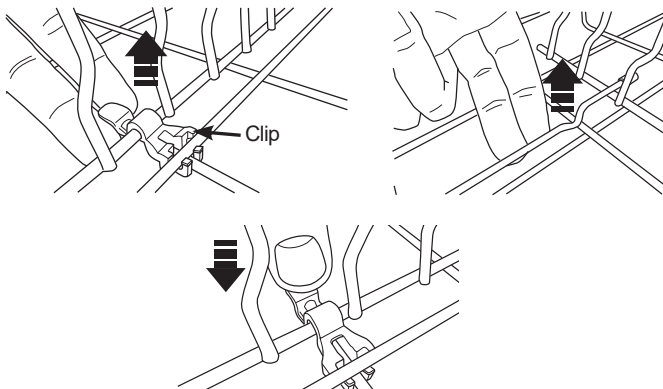


Figure B

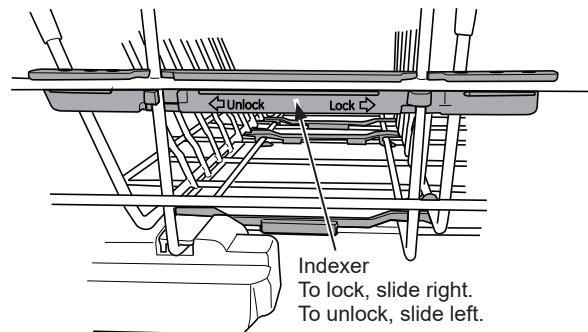
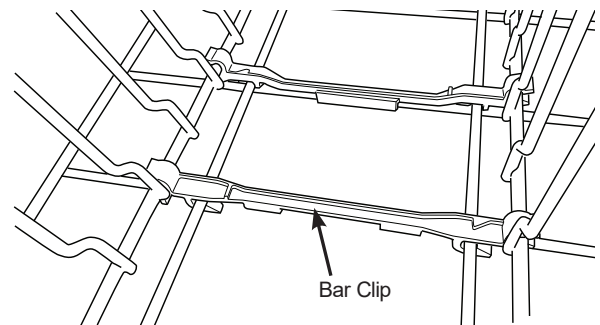
To adjust the tine block direction, remove the clips securing the tine blocks to the racks by pulling up on the tab, then gently flex the retaining wire from the center to unseat the tine block from the lower rack. The tine block may be turned in the opposite direction to reverse loading direction. Secure the tine block to the rack using the same process and be sure to snap the clips back in place.



⚠ WARNING The clips can be a choke hazard for small children if removed from the dishwasher. Keep out of reach of children.

To change the direction of the **fold down tines**, lower the tines, then pull away from the bar clips that secure the tines to the rack and remove. Reverse the direction of the tines, orienting the handle on the opposite side of the rack. Reattach the tines to the bar clips by pushing the tines back until they click in place. The indexer will also need to be switched to the opposite side of the dishwasher. To remove the indexer, simply slide it in the direction labeled "unlock." Then, align the indexer with the rack on the other side and slide in the direction that says "lock" in order to reattach the indexer to the rack.

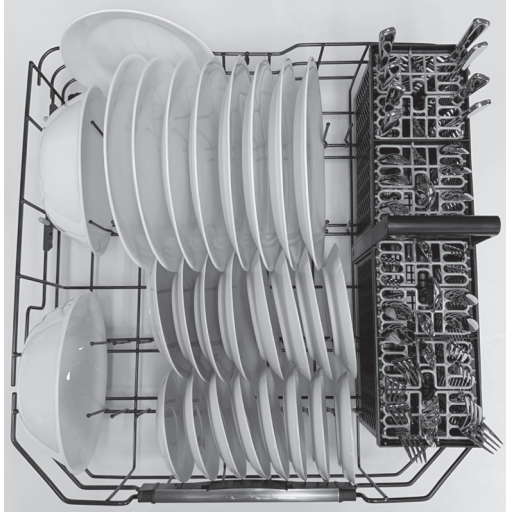
IMPORTANT: It is important to ensure that items do not protrude through the bottom of the rack or the CustomFit Basket where they will block the rotation of the lower spray arm. Also, ensure that large plates, pots, or tall items don't hit the mid spray arm. This could result in noise during operation and/or poor wash performance.



Loading

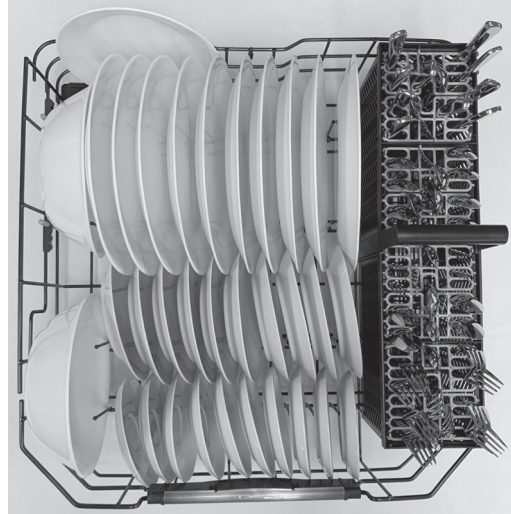
8 Place Settings - Lower Rack

Model - CDT828, CDT858, CDT888, CDP888 Series

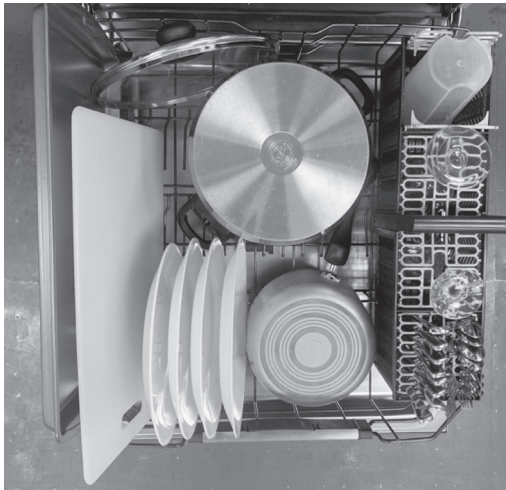


10 Place Settings - Lower Rack

Model - CDT828, CDT858, CDT888, CDP888 Series



Optional Loading Pattern - Lower Rack



Loading

For best dishwashing results, follow these loading guidelines. Features and appearance of racks and CustomFit Baskets may vary from your model.

CustomFit Top Rack (on some models)

The CustomFit Top Rack is the recommended location for silverware and large utensils

CAUTION Take care when loading, unloading, or transporting the silverware or utensil tray. The tray may contain sharp or heavy items. If items are dropped from the tray or the tray is dropped, injury could occur.

IMPORTANT NOTES:

- Do not allow cutlery of different materials to touch each other in the CustomFit Top Rack. Doing so may cause discoloration of the cutlery.
- The tray is only meant to be used with a Café CustomFit Top Rack dishwasher to hold silverware, cooking utensils, and other small items. Using the tray for any other purpose could result in damage to the tray or damage to anything interacting with the tray.
- Ensure that the CustomFit Top Rack is fully closed before shutting the dishwasher door. Shutting the door with the rack partially extended could cause damage to the dishwasher.

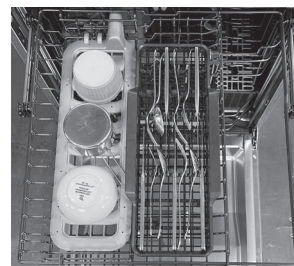
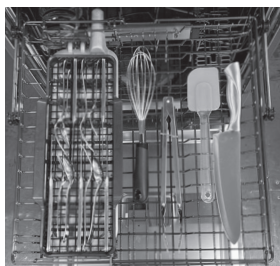
Optional Loading Patterns - CustomFit Top Rack with Silverware Caddy (on some models)

Models - CD*828

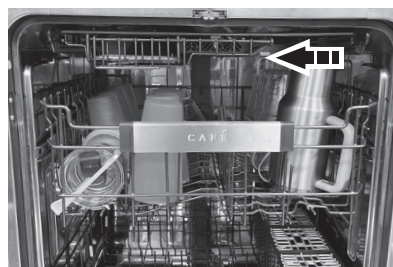


Optional Loading Patterns - CustomFit Top Rack with Ultra Wash (on some models) and Silverware Caddy (on some models)

Models - CD*858, CD*888

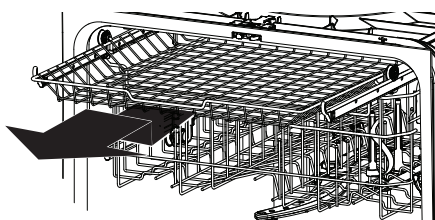


Slide the CustomFit Top Rack to the Left to Allow Large or Tall Items to be Placed in the Middle Rack



The CustomFit Top Rack is also removable to allow extra large items to be placed in the middle rack:

To remove the CustomFit Top Rack:



- 1 With the rack fully extended, lift the front of the rack so that the rack roller wheels clear the retaining hook.
- 2 Continue to pull the rack until the remaining rack roller wheels clear the retaining hook.
- 3 Replace the rack by aligning the rack roller wheels on the retaining hook and rack rails – Ensure all roller wheels are located on top of the rack rails.

Loading

Silverware/flatware is loaded using the CustomFit Basket lids. This ensures great wash performance of the silverware. Loading in this manner prevents nesting and makes sure all items are washed uniformly.

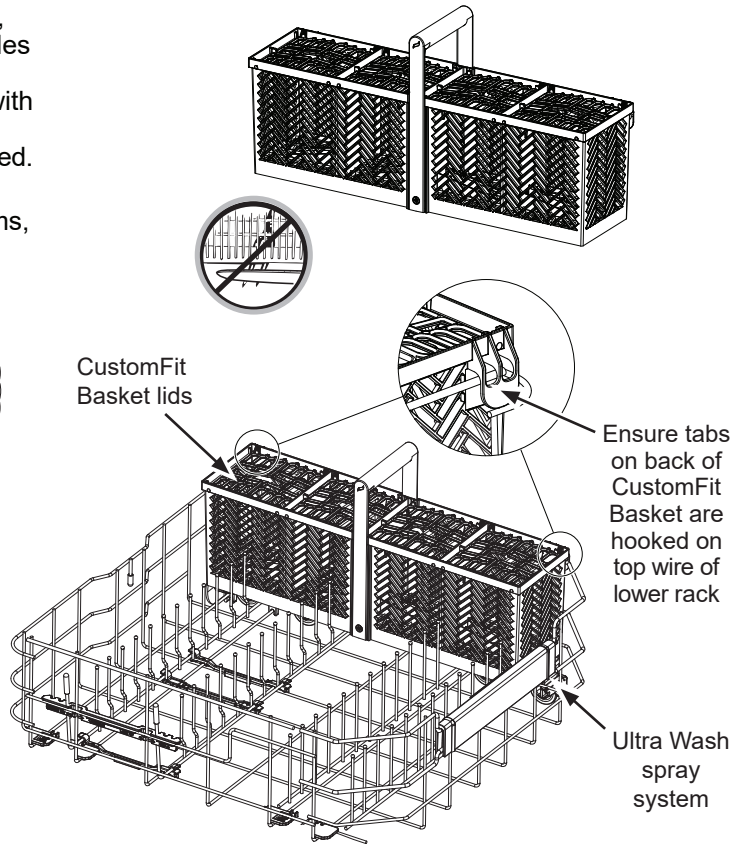
CustomFit Basket

Place flatware in the CustomFit Baskets. Sharp objects, such as forks and knives, may be placed with the handles facing up, in order to protect your hands. For the best wash performance, place other items such as spoons with the handles facing down. Avoid allowing items to nest together, which may keep them from being properly washed. When loading, distribute items evenly in the basket.

The CustomFit Baskets may also be used for small items, such as measuring spoons, baby bottle nipples, plastic lids, or corn cob holders.

The CustomFit Basket covers can be closed to contain small items.

IMPORTANT: Do not load large or tall utensils where they may block the detergent dispenser, mid spray arm, or become trapped between the door and the gasket when the door is closed.



Ultra Wash (on some models)

Ultra Wash targets stubborn, stuck-on food and helps separate nested spoons and forks to keep your silverware spotless no matter how you load the silverware. For optimal silverware cleaning, the use of CustomFit Basket lids is always recommended. For models with the CustomFit Top Rack, Ultra Wash can also be used to clean mixing bowls and other cookware.

Do not remove the Ultra Wash system from the dishwasher rack.

CustomFit Basket - 8 Place Settings Model - CDT828, CDT858, CDT888, CDP888 Series



CustomFit Basket - 10 Place Settings Model - CDT828, CDT858, CDT888, CDP888 Series



NOTE: For optional silverware loading refer to **CustomFit Top Rack** loading in this **Loading The Dishwasher** section.

Care and Cleaning

Control Panel

To clean the control panel, use a lightly dampened cloth. Then dry thoroughly.

Exterior Door Panel

Before cleaning the front panel, make sure you know what type of panel you have. Refer to the last two letters of your model number. You can locate your model number on the left-hand tub wall just inside the door. If your model number ends with D1 or W2 then you have a painted door panel. If your model number ends with S1 or SS, then you have a stainless steel door panel.

Follow the instructions below for cleaning the door panel for your specific model.

Painted Door Panel (model numbers ending in D1—Matte Black or W2—Matte White)

Use a clean, soft, lightly dampened cloth, then dry thoroughly.

Stainless Steel Door Panel (model numbers ending in S1 or SS)

For cleaning rust and tarnish, cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ will remove rust, tarnish and small blemishes. Use only a liquid cleanser free of grit and rub in the direction of the brush lines with a damp soft sponge. Do not use appliance wax or polish on the stainless steel.

Glass Door Panel - Use window cleaner for cleaning, then let dry thoroughly.

For other blemishes and marks, use Stainless Steel Magic or a similar product using a clean soft cloth. Do not use appliance wax, polish, bleach or products containing chlorine on stainless steel. You can order Stainless Steel Magic **WX10X29** through Café by visiting cafeappliances.com/parts. In Canada, visit cafeappliances.ca.

Dishwasher Interior

To clean and de-odorize your dishwasher, use citric acid, or **Cascade® Platinum™ Dishwasher Cleaner** or **Finish® Dishwasher Cleaner**, a detergent additive. They will break up mineral deposits, and remove hard water film and stains. You can order citric acid Café kit **WD35X151** through Café Parts by visiting cafeappliances.com/parts. In Canada, visit cafeappliances.ca. You can purchase dishwasher cleaners at your local grocery store.

Stainless Steel Inner Door and Tub

The stainless steel used to make the dishwasher tub and inner door provides the highest reliability available in a Café dishwasher.

If the dishwasher tub or inner door should be scratched or dented during normal use, they will not rust or corrode. These surface blemishes will not affect their function or durability.

Care and Cleaning

Filters

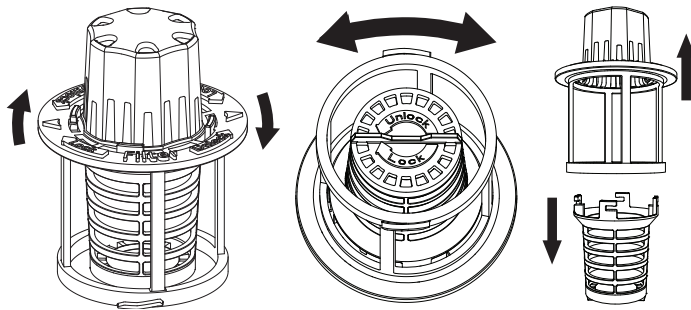
Inspect and clean the filters periodically. This should be done every other month or more depending on usage. If there is a decrease in wash performance or dishes feel gritty, this is also an indication the filters need to be cleaned.

Ultra-Fine Filter Assembly

To clean the Ultra-Fine Filter assembly, remove the bottom rack. Twist the Ultra-Fine Filter assembly counterclockwise and lift to remove for cleaning. Rinse filter with warm soapy water and use a sponge to carefully remove any stubborn particles.

For models with a 2-piece Ultra-Fine Filter assembly with an additional Filter Basket for food particles, twist the Filter Basket in the counterclockwise direction to unlock it from the Ultra-Fine Filter assembly. See directional arrows on the bottom of the Filter Basket. Pull the Filter Basket to remove from the assembly, throw away any food particles, rinse with warm soapy water, and use a sponge to remove any stubborn particles.

2-piece - Ultra-fine Filter assembly with additional Filter Basket (on some models)

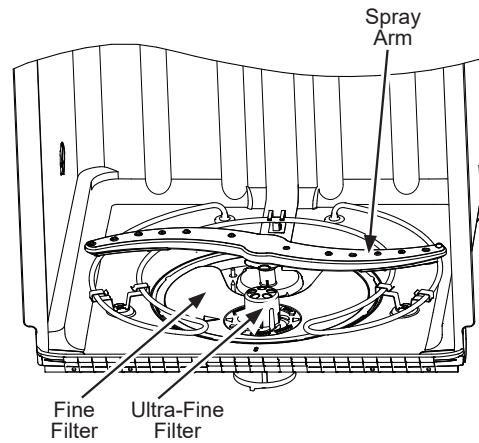


Once cleaned, replace Filter Basket back into the Ultra-Fine Filter assembly and twist it clockwise to lock into place.

Fine Filter

To clean the Fine Filter (mesh plate), remove the bottom rack. Remove the Ultra-Fine Filter.

Lift the Fine Filter up and out from under the two rear retaining tabs. Rinse filter with warm soapy water. Scouring pads or brushes can scratch the filter surface but a soft brush or sponge may be needed to remove stubborn soils or calcium deposits caused by hard water. Once cleaned, replace the Fine Filter making sure it goes under the two rear retaining tabs. Replace the Ultra-Fine Filter.



Protect Against Freezing

If your dishwasher is left in an unheated place during the winter, ask a service technician to:

- 1 Turn off electrical power to the dishwasher. Remove fuses or trip circuit breaker.
- 2 Turn off the water supply and disconnect the water inlet line from the water valve.
- 3 Drain water from the water inlet line and water valve. (Use a pan to catch the water.)
- 4 Reconnect the water inlet line to the water valve.

Does Your Dishwasher Have an Air Gap?

An air gap protects your dishwasher against water backing up into it if a drain clogs. The air gap is not a part of the dishwasher. It is not covered by your warranty. Not all plumbing codes require air gaps, so you may not have one.

Air gap



Check the air gap any time your dishwasher isn't draining well.

The air gap is easy to clean.

- 1 Turn off the dishwasher and lift off the air gap cover.
- 2 Remove the plastic cap under the cover and clean with a toothpick.
- 3 Replace the cap and cover when the air gap is clean.

Troubleshooting Tips... Before you schedule service

Problem	Possible Cause	What To Do
Smart Assist light is red	A potential problem has been detected with your machine.	Use the SmartHQ App to identify and troubleshoot the potential problem. If you are not connected to WiFi, check your display for any codes and call for service.
Smart Assist light is yellow	There is a notification available in the SmartHQ App.	Use the SmartHQ App to follow recommended steps.
Start status indicator light flashing	The door was opened or the cycle was interrupted.	Press the Start pad once and close the door within 4 seconds to start the dishwasher. Press the Start pad a second time when the dishwasher is running only if you wish to cancel the cycle.
Dishwasher BEEPS once every minute	This is a reminder that your dishwasher door has been left open during operation. It will continue beeping until you press Start and close the door.	Press Start and close the door.
Display shows "LEAK DETECTED"	Possible leak is detected	Some models are equipped with leak detection and the cycle will be cancelled if a leak is detected. The display will show "LEAK DETECTED". Contact Café for service.
Beeping at the end of the cycle (on some models)	This is normal. Dishwasher will beep twice at the end of the cycle.	To turn off the double beep indicator (or re-activate it if it was previously turned off), press the Dry pad 5 times within 3 seconds. A triple beep will sound to indicate the end-of-cycle beep option has been turned on or off.
Dishes and flatware not clean	Ultra-Fine Filter or Fine Filter is clogged	See the Care and Cleaning section.
	Low inlet water temperature	Make sure inlet water temperature is correct (see the USING THE DISHWASHER section). Turn on the hot water faucet nearest the dishwasher, let run until the water temperature stops rising. Then start the dishwasher and turn off the faucet. This ensures the entering water is hot. Select Hi-Temp Wash if available.
	Water pressure is temporarily low	Turn on a faucet. Is water coming out more slowly than usual? If so, wait until pressure is normal before using your dishwasher. Normal water pressure to the dishwasher should be 20-120 psi.
	Air gap or disposer clogged	Clean the air gap or flush the disposer.
	High drain loop or air gap not installed	Refer to the Installation Instructions for proper drain line installation.
	Improper rack loading	Make sure large dishware does not block the detergent dispenser or the wash arms. See the Loading section.
	Poor performing detergent	Use high quality detergents such as Cascade® Platinum™ ActionPacs™ or Finish® Quantum® Automatic Dishwashing Detergent .
Spots and filming on glasses and flatware	Extremely hard water	Use high quality rinse agents such as Cascade® Platinum™ Power Dry™ Rinse Aid or Finish® Jet-Dry® Rinse Aid to prevent spots and prevent new film build-up. If water is extremely hard, a softener may be required.
	Low inlet water temperature	Make sure water temperature is at least 120°F (49°C).
	Overloading or improper loading of the dishwasher	Load dishwasher as shown in the Loading section.
	Old or damp powder detergent	Make sure detergent is fresh. Use high quality detergents such as Cascade® Platinum™ ActionPacs™ or Finish® Quantum® Automatic Dishwashing Detergent .
	Rinse agent dispenser empty	Refill with high quality rinse agents such as Cascade® Platinum™ Power Dry™ Rinse Aid or Finish® Jet-Dry® Rinse Aid .
	Too little or low performing detergent	Make sure you use the proper amount of highly rated detergent.

Troubleshooting Tips... Before you schedule service

Problem	Possible Cause	What To Do
Cloudiness on glassware	Combination of soft water and too much detergent	This is called etching and is permanent. To prevent this from happening, use less detergent if you have soft water. Wash glassware in the shortest cycle that will get it clean.
	Low performing phosphate-free detergent	See A white film on glassware, dishware and the interior in this TROUBLESHOOTING section.
	Water temperature entering the dishwasher exceeds 150°F (66°C)	This could be etching. Lower the water heater temperature.
Suds in the tub	Wrong detergent	Use only high quality automatic dishwasher detergents to avoid sudsing. Cascade® Platinum™ ActionPacs™ or Finish® Quantum® Automatic Dishwashing Detergent have been approved for use in all Café dishwashers. To remove suds from the tub, open the dishwasher and let suds dissipate. Open the door, press and hold Start for 3 seconds, and close the door.
	Rinse agent was spilled	Always wipe up rinse agent spills immediately.
Detergent left in dispenser cups	Dishes or utensils are blocking the detergent cup	Reposition the dishes, so the water from the lower spray arm can flush the detergent cup. See the Loading section. Reposition the tall utensils or heavy silverware that may be keeping the dispenser cup door from opening. See the Loading section. Don't place large bowls or pots directly under the detergent dispenser.
Black or gray marks on dishes	Aluminum utensils have rubbed against dishes	Remove marks with a mild, abrasive cleaner.
Dishes don't dry	Additional drying time is needed	Leave door closed after the Clean light appears to allow the fan to run an additional 90 minutes. Select Dry - Ultra option to add additional drying time. Note: If you open the door, this fan extension will be cancelled.
	Low inlet water temperature	Make sure inlet water temperature is at least 120°F. Select Dry . Use Hi-Temp Wash option. Select a higher cycle, such as Presoak+Sanitize/Sani or Cookware .
	Rinse agent dispenser is empty	Check the rinse agent dispenser and fill as required.
Control panel responded to inputs but dishwasher never filled with water	Door may not be completely closed	Make sure the door is firmly closed.
	Water valve may be turned off	Make sure water valve (usually located under the sink) is turned on.
	Flood float may be stuck	Remove Ultra-Fine filter and lightly tap the piece under the ultra fine filter that looks like a salt shaker. Replace the filter.
Stained tub interior	White film on inside surface— hard water minerals	Café recommends high quality rinse agents such as Cascade® Platinum™ Power Dry™ Rinse Aid or Finish® Jet-Dry® Rinse Aid to help prevent hard water mineral deposits from forming. Run dishwasher with citric acid to remove mineral deposits. Citric acid (Part number: WD35X151) can be ordered through GE Appliances Parts. See back cover for ordering information. Alternatively, purchase Cascade® Platinum™ Dishwasher Cleaner or Finish® Dishwasher Cleaner and follow the directions on the label.

Troubleshooting Tips... Before you schedule service

Problem	Possible Cause	What To Do
Dishwasher won't run	Fuse is blown or circuit breaker is tripped	Replace fuse or reset circuit breaker. Remove any other appliances from the circuit.
	Power is turned off	In some installations, the power to the dishwasher is provided through a wall switch, often located next to the disposer switch. Make sure it is on.
	Control panel is locked	Unlock control panel. See the Getting started section.
	Possible leak is detected	Some models are equipped with leak detection and the cycle will be cancelled if a leak is detected. The display will show "LEAK DETECTED". Contact Café for service.
	Proper Start sequence was not followed	See the Using the dishwasher section.
Control panel lights go off when you're setting controls	Time too long between touching of selected pads	Each pad must be touched within 30 seconds of the others. To relight, touch any pad again or open the door and unlock (top control).
Water standing in the bottom of the tub	Air gap is clogged	Clean the air gap. See the Care and Cleaning section.
	High drain loop or air gap not installed	Refer to the Installation Instructions for proper drain line installation.
Water won't pump out of the tub	Drain is clogged	If you have an air gap, clean it. See the Care and Cleaning section. If the dishwasher drains into a disposer, run disposer clear. Check to see if your kitchen sink is draining well. If not, you may need a plumber.
Steam	This is normal	Warm, moist air comes through the vent during drying and when water is being pumped out. This is necessary for drying.
Sanitized or Cycle Sanitized light does not illuminate at the end of the cycle	The door was opened and the cycle was interrupted during final rinse	Do not interrupt the cycle by opening the door during the wash cycle.
	The incoming water temperature was too low	Raise the water heater temperature to between 120°F and 150°F.
Noise	Normal operating sounds: Beeping at the end of the cycle (on some models) Detergent cup opening Water entering dishwasher Motor stops and starts at various times during cycle Spray arms start and stop at various times Drain pump sounds during pump out Drain pump starts and stops several times during each drain	These are all normal. No action is required.
	Rattling dishes when the spray arm rotates	Make sure dishes are properly loaded. See the Loading section.
	Rattling silverware against door during wash	Tall utensils may be placed in the middle rack to avoid bumping against inner door during wash cycle.

Troubleshooting Tips... Before you schedule service

Problem	Possible Cause	What To Do
A white film on glassware, dishware and the interior	This problem is likely caused by a low quality phosphate-free dishwasher detergent	<p>To remove the white film, run your dishes through a dishwasher cycle with citric acid. Use a WD35X151 citric acid kit found online. Otherwise, use high quality rinse agents such as Cascade® Platinum™ Dishwasher Cleaner or Finish® Dishwasher Cleaner found at your local grocery store.</p> <p>Pour the citric acid in the detergent cup and close the cover. Place the filmed but otherwise clean glassware and dishware in the dishwasher. Leave silverware and other metal items out of the dishwasher. Turn the dishwasher on and let it run through a complete cycle without detergent. The glassware, dishware, and dishwasher should come out film free. Alternatively, a vinegar rinse may be used. Pour 1 cup of vinegar into dishwasher just after the detergent cup opens and let the dishwasher complete its cycle.</p> <p>This may be repeated several times a year as needed.</p> <p>The use of high quality rinse agents such as Cascade® Platinum™ Power Dry™ Rinse Aid or Finish® Jet-Dry® Rinse Aid may help minimize a repeat build up of film. Also, the use of high quality detergents such as Cascade® Platinum™ ActionPacs™ or Finish® Quantum® Automatic Dishwashing Detergent will help prevent film build-up.</p>
Feel air on your legs when standing in front of the dishwasher in cycle	This is normal	Do not interrupt the cycle. No action is required.
Fan keeps running after cycle is complete	The fan may run for an additional 90 minutes after the cycle is complete to maximize drying performance	This depends on the cycle and options selected. See the Dry and Ultrafresh sections.

Café Dishwasher Limited Warranty

LIMITED WARRANTY

cafeappliances.com (United States) | cafeappliances.ca (Canada)

All warranty service is provided by our Factory Service Centers, or an authorized service technician. To schedule service online, visit us at **cafeappliances.com/service**. In Canada, visit: **cafeappliances.ca**. Please have your serial number and your model number available when scheduling service.

Servicing your appliance may require the use of the onboard data port for diagnostics. This gives a Café factory service technician the ability to quickly diagnose any issues with your appliance and helps Café improve its products by providing Café with information on your appliance. If you do not want your appliance data to be sent to Café, please advise your technician not to submit the data to Café at the time of service.

For the period of:	We will replace:
One year From the date of the original purchase	Any part of the dishwasher which fails due to a defect in materials or workmanship. During this limited one-year warranty , we will also provide, free of charge , all labor and related service to replace the defective part.

What is not covered:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Products which are not defective or broken, or which are working as described in the Owner's Manual.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Defects or damage due to operation in freezing temperatures.
- Damage caused after delivery including damage from items dropped on the door.
- Product not accessible to provide required service.
- Cleaning or servicing of the air gap device in the drain line.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

In the United States:

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a Café Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Café Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: GE Appliances, a Haier Company
Louisville, KY 40225

In Canada:

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for home use within Canada. If the product is located in an area where service by a Café Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Café Service location.

Some provinces do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from province to province. To know what your legal rights are, consult your local or provincial consumer affairs office.

Warrantor: MC Commercial Inc., Burlington, ON, L7R 5B6

Extended Warranties: Purchase a Café extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it online anytime at

In the US, visit: **cafeappliances.com/extended-warranty**. | In Canada, visit: **cafeappliances.ca**.

Café Service will still be there after your warranty expires.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

Consumer Support

Café Website

Have a question or need assistance with your appliance? Try the Café website 24 hours a day, any day of the year! You can also shop for more great Café products and take advantage of all our on-line support services designed for your convenience. In the US: cafeappliances.com. In Canada: cafeappliances.ca.

Register Your Appliance

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: cafeappliances.com/register. In Canada: cafeappliances.ca/support/contact-us.

Schedule Service

Expert Café repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In the US: cafeappliances.com/service. In Canada: cafeappliances.ca/support/contact-us.

Extended Warranties

Purchase a Café extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. Café Service will still be there after your warranty expires. In the US only: cafeappliances.com/extended-warranty.

Remote Connectivity

For assistance with wireless network connectivity in the US only, visit our website at cafeappliances.com/connect.

Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day. In the US: cafeappliances.com/parts. In Canada: service.geappliances.ca/servicio/.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Contact Us

If you are not satisfied with the service you receive from Café, contact us on our website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations, Café | Appliance Park | Louisville, KY 40225
cafeappliances.com/contact.

In Canada: Director, Customer Relations | MC Commercial Inc. | Suite 300, 5420 North Service Road | Burlington, ON L7L 6C7
cafeappliances.ca/support/contact-us